

Terms of Reference

SEND TRAVEL GROUP – established November 2015 DRAFT

Purpose of group

To oversee the implementation of the Travel Assistance Policy and develop new ways of working in providing transport to the cohort of children and young people with EHCPs / Statements

1. Principles

- To learn from best practice
- ➤ To listen to the customer experience and make improvements
- To co design new ways of meeting our statutory responsibility for travel assistance for those children with an EHCP / Statement

2. Tasks

- > To make changes as required to Travel Assistance Policy following consultation and implementation
- To propose changes in the light of customer experience and best practice
- > To monitor the systems and processes for requests and travel allowance payments and implement changes as necessary
- To take budget considerations into account when improving the customer experience
- To consider VFM and effective use of the transport budget when proposing changes
- > To develop and implement independent travel training through schools and other groups for age 14 +
- ➤ To implement new improved ways of working digitally to further support independent travel for age 14+
- > To explore better ways of working with other transport requirements eg short breaks

3. Membership

Chair

Members

Family Voice Surrey

Transport Delivery Manager

Post 16 SEND Commissioning Manager

Procurement

Finance accountant – lead for transport

Representative from Digital solutions

Representative from New Models of Delivery

Service head for CWD

Transition Development Manager (joint post across CWD and Adults)

SEND Engagement Officer 0-25

5. Frequency

Quarterly Oct, January, March, June (in year one this will be May and June)

6. Reporting

This group cuts across the 4 workstreams of the SEND 2020 programme

Hence will report to the SEND programme board

In addition

Representatives should ensure they report from and back to the groups they represent